



NOTICE OF NON-DISCRIMINATION

The Surgery Center at Woodlands complies with the applicable Federal Civil Rights Laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Surgery Center at Woodlands does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The Surgery Center at Woodlands:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:AS
 - Qualified interpreters
 - Information written in other languages

If you are in need of these services, call Chi Truong, Compliance Manager. (850) 696-4730.

If you believe that The Surgery Center at Woodlands has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Chi Truong, Compliance Manager at Woodlands, in person or by mail, email or fax. If you need help filing a grievance, Chi Truong, Compliance Manager, is available to assist you in the process:

Chi Truong, Compliance Manager at Woodlands
4724 North Davis Highway
Pensacola, Florida, 32503
Telephone: (850) 696-4730 | Fax: (850) 607-7317
Email: ctruong@woodlandsmed.com

You can also file a civil right complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington D.C. 20201
1-800-368-1019 | 800-537-7697 (TDD)

Complaint Forms are available at <http://www.hhs.gov/ocr/office/file/index.html>